

### **During**

*During the worship service, what happens in sequence? Who is involved? How are you expected to participate? Who and what does the content address? What language and vocabulary are used? What is the quality of the various aspects of the worship service?*

### **Right After**

*After the formal worship program is over, what do people do? Do they stand around awhile or leave right away? How do they relate with you and one another? Is there anyone standing around alone, seemingly not knowing what to do with themselves? What are the newcomers doing? Who is relating with them? Or, where have they gone?*

### **Outside**

*What happens as you leave the sanctuary? What's going on? Are there meetings, refreshments or informal milling around? Who lingers and stays? For what and how long? And, who leaves right away?*

### **Rest of Day**

*Do you do anything on the way home? What do you usually do after church and the rest of the day? With whom?*

### **Pretend to be the hypothetical audience and determine need for change**

Now pretend to be Earl and Susan Tanaka and their kids and imagine what it would be like for them to experience their first day at your church. Start before they wake up that morning, follow them throughout the day, and end by speculating what would happen to them after that first encounter with your church in the days and weeks to follow. Again, this imaginary journey is to be taken as if nothing has been changed to the way the church normally does worship services at present. In the process, ask questions similar to those that follow. And, depending on the answers, decide whether there are needs for improvement. Keep a list of these needs for change and any ideas as to how these needs might be best met. Don't spend a great deal of time generating these ideas for change. Just jot them down if they come to mind. The main objective at this time is simply to determine exactly what needs changing.

### **At Home**

*What do you as Earl and Susan, four-year-old Brandon and six-month-old Megan (or whoever they have become after you changed their identities) usually do on Sunday mornings and the rest of the day?*

*When do you have to get up and what do you have to do to get ready for church?*